

2021-22 Annual Report



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by Rob Macindoe and Cinzia Theobald

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MESSAGE FROM OUR BOARD CHAIR



Gregg Nicholls
Board Chair

The major event this year was the transfer of the Victorian State Government's Primary Care Partnerships (PCP) program funding and high-value functions to the regionally based Public Health Units (PHUs). In our region, the South East Public Health Unit (SEPHU), managed by Monash Health, will be responsible for the PCP activity previously delivered by **enliven** as well as the Frankston Mornington Peninsula PCP and the Southern Melbourne PCP. Consequently, a major amount of staff and Board effort during the 20/21 year was spent in planning for an orderly transition of the high-value functions of the PCP to SEPHU and imagining and planning for **enliven** future priorities in a sustainable way.

COVID also continued to be a major disrupter this year with much of **enliven's** work conducted online, or at other appropriate venues and community spaces. As a result, we took the decision to relinquish our office in Dandenong which we had occupied since 2016 and leased a smaller space from one of our member agencies, South East Community Links (SECL).

enliven was established as an incorporated association in late 2012 following the success of the South East Healthy Community Partnership. Our vision was to leverage the good work done as the PCP in South East Melbourne and to build on this by expanding our funding and reach to benefit the communities in which we operate. At the point, the State Government announced the decision to transition PCP funding to PHUs our vision was well on the way to being realised with our expansion in several new directions most notably in our plain language work which culminated last year with enliven receiving the Christine Mowat Plain Language Achievement Award. This is an international award which recognised our work in this important area. enliven was the first Australian organisation to win this award which is a tremendous achievement for our staff.

As a result of this success and the fact that **enliven's** services have never been in more demand, the Board determined that **enliven** will continue in its own right with a key set of priorities anchored to our plain language, health literacy, and community engagement work which we hope to expand. This is consistent with **enliven's** goals and purposes, and our Health Promotion Charity status with the ACNC. We are confident in our ability to continue to attract sufficient support to continue in our own right.

1 (Cont'd)



MESSAGE FROM OUR BOARD CHAIR

Over the coming months, we will revisit our governance arrangements to ensure they are fit for purpose following the loss of the PCP funding. We are delighted that Cinzia Theobald has accepted an appointment to a new role as Director of Plain Language, Health Literacy and Engagement.

I would like to thank my fellow Directors for their commitment and support this year in navigating new ground for us all. Rob Macindoe has been our Executive Director since 2015 and has brought great energy and commitment to his role. Rob has formally retired but has generously agreed to support Cinzia and the team in ensuring enliven's success in our next phase. I would like to thank Rob for all his efforts and wish him all the best for the future. I would like to also thank and congratulate Cinzia Theobald and all enliven's staff for their ongoing commitment to our mission and their hard work in trying circumstances. We look forward to the future with confidence that enliven will thrive in the next phase of our development. Finally, I would like to thank all our members and supporters for your ongoing support.



MESSAGE FROM OUR EXECUTIVE DIRECTORS



Rob Macindoe
Executive Director,
Governance and
Transition



Cinzia Theobald

Executive Director,

Operations

The past 12 months have highlighted many ongoing challenges for our diverse communities, as COVID-19 continued to disproportionately impact those who already face significant socio-economic disadvantage.

enliven is particularly proud of our work with the CALD Communities Taskforce Partnership in this space. The partnership was established in November 2020 as a collaboration between Cardinia Shire, the City of Casey, and the City of Greater Dandenong and enliven with funding from the Department of Families, Fairness and Housing. A large number of community agencies working with culturally diverse groups in Melbourne's southeast underpinned this work.

The collective impact of these activities has been the empowerment and equal access to health information by members of the CALD communities. This work would not have been possible without the tireless efforts and support from the partnering agencies, their bicultural workers, and our growing number of Community Champions. The partnership is working tirelessly to sustain this vital network that has provided a valuable voice for multicultural communities and a platform that enables ongoing dialogue between services and the community aided by the bicultural worker and community champion network which has over 80 active participants,

Another fantastic initiative that we are very proud of is the Food from Home social marketing campaign. This initiative was awarded as a finalist for the VicHealth Excellence in Health Promotion Award 2021. Food from Home is facilitated by **enliven**, and powered by our growing community of edible gardeners in Melbourne's South East. The Food from Home campaign has been supported by multiple project partners across the past year and continues to build with exciting things in store for the future.

As our Chair has mentioned, our work in the plain language and health literacy space has increased exponentially. Plain language makes it easier for everyone to understand and use health information to improve health outcomes. **enliven** actively advocates for the use of plain language and is represented on the International Plain Language Federation's committee to promote the soon-to-be-launched International Plain Language Standard (ISO Standard).

3 (Cont'd)



MESSAGE FROM OUR EXECUTIVE DIRECTORS

We also work with the Australian Standards body to localise the standards for an Australian audience. The opportunity to work alongside plain language experts from across the globe has been invaluable and a privilege.

In addition to the core Primary Care Partnership (PCP) activity, additional funding includes:

- Australia Drug Foundation funding to continue working in the alcohol and drug primary prevention space with our culturally diverse communities
- · Priority Response Multicultural Communities funding to supplement the CALD Taskforce work
- AOD Catchment Based Planning funding from SECADA
- · Partners for Change funding to run 20 health literacy and plain language workshops across the state

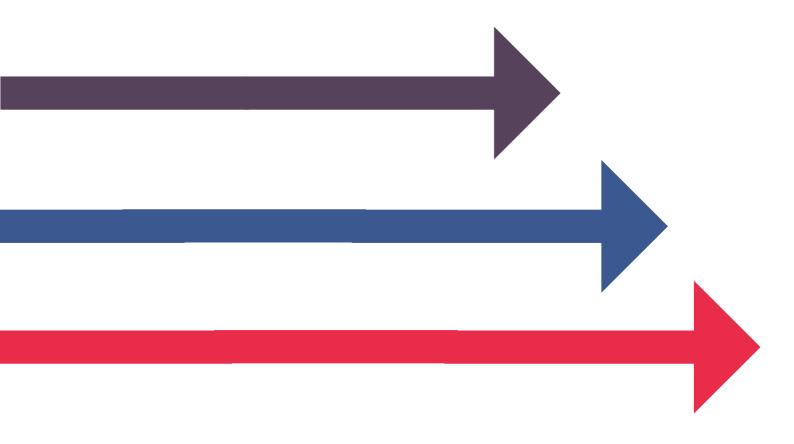
This past year has been a time of deep reflection and a time of excitement, as we considered **enliven's** focus moving forward. As a Health Promotion charity, we are passionate about supporting communities to better manage their own health and well-being – trusted, clear and sensitive messaging is essential for this to occur. Heath literacy has been a core priority for **enliven** for many years and has underpinned all that we do. Working with the CALD network of bicultural workers and community champions has enabled us to take this work to a whole new level by overlaying a cultural perspective. This is included in all of the training we provide, and our plain language document creation services are always tested by our CALD network.

It was with some sadness that we handed over the PCP work to the South East Public Health Unit (SEPHU) and said goodbye to some very valued staff members towards the end of the 20/21 year. We are confident that SEPHU is well placed to provide a platform to deliver a coordinated and integrated approach to prevention and health promotion across their catchments. We look forward to opportunities to work with them and with all of our stakeholders as we embark on our new journey (but not so new focus) – to empower communities to optimise their quality of life.

We would like to take this opportunity to thank the Board for their trust, our staff for their endless commitment and passion, and our stakeholders and members for your ongoing support.



OUR DIRECTION





OUR PURPOSE

enliven provides a collaborative, multi-agency platform focused on finding solutions to the health and health service needs of clients in south eastern Melbourne.

OUR MISSION

enliven's mission (to June 2022) was to facilitate the collaboration and partnership of its members and broader stakeholders to improve the health and well-being of the community and reduce health inequalities between different population groups, with the following Strategic Intent:

- A community that keeps itself well and healthy
- A client who has a seamless journey
- A responsive service system which has better outcomes
- Capable organisations with good relationships and a high level of influence

OUR FUNDING

enliven is an independent ACNC-registered organisation that receives funding from a variety of sources.

enliven receives philanthropic and grant funding and up to June 2022 was also the recipient of state government funding as a Primary Care Partnership (PCP). PCPs were established networks of health, local government and community services that improved the health and well-being of all Victorians by working together to find smarter ways to deliver health services and health-promoting activities within the community. As mentioned in the Board Chair's report, the PCP program and associated funding transferred to the local Public Health Units at the end of the financial year. Moving forward enliven's funding will be sourced via grants, philanthropy and fee-for-service offering.



OUR GOALS (2019-22)

Enhance opportunities for change through ADVOCACY

By engaging and mobilising key stakeholders within the community who will champion the development and implementation of collaborative initiatives to enhance social health outcomes.

Develop and utilise contemporary SERVICE SYSTEM DESIGN

To strengthen enliven's planning and delivery processes, ensuring codesign and collective impact principals are embedded in practice.

Positively impact on the HEALTH OF THE POPULATION

By improving the capacity of our members and stakeholders to collaboratively engage with local communities to address current and emerging health needs.

Reduce inequities and disparities among VULNERABLE GROUPS

By facilitating networks involving organisational and community stakeholders in the south-east to develop tailored interventions to improve health and social outcomes for these communities.

Improve SERVICE COMMUNICATION

By facilitating networks involving organisational and community stakeholders in the south-east to develop tailored interventions to improve health and social outcomes for these communities.

Building strong and effective PARTNERSHIP

and foster key stakeholder relationships to maximise service



ADVOCACY

Climate change resilience / adaptation

SERVICE SYSTEM DESIGN

Service and product development

POPULATION HEALTH

Prevention of family violence

VULNERABLE

Low intensity mental health and youth resilience

GROUPS

Tackling obesity in the south east

PLACE BASED

Diverse communities

Healthy workplaces

SERVICE COORDINATION

Early intervention and integrated care

PARTNERSHIPS

Neutral partnership broker opportunities







2021 - 22 PROJECT SUMMARIES



enliven in partnership with the City of Casey, the City of Greater Dandenong and Cardinia Shire has led and supported the Bicultural Worker and Community Champion Network [The Network] since November 2020. During this time, the Network has cultivated and sustained effective relationships with CALD communities through the engagement of bicultural workers and community leaders to conduct community-led engagement activities and consultation to provide a culturally appropriate response to multicultural community members around Covid-19 and other health issues.

The network was awarded the Health Award Victorian Multicultural Awards for Excellence 2022 and the Community development award South Asian Summit 2022 in recognition of the collaborative approach and high calibre outcomes achieved through our project.

PARTNERS

- AMES
- Australian Vietnamese Women's Assoc.
- Bakhtar Cultural Association
- CMY
- · Cardinia Shire
- Catholic Care
- City of Casey
- City of Greater Dandenong
- Dandenong Community Learning Centre
- Dream Harmony
- IndianCare

- · Keysborough Learning Centre
- Koo Wee Rup Regional Health Service
- MYSS
- Monash Health
- SECL
- SMRC
- Springvale Learning and Activities Centre
- Springvale Neighbourhood House
- Ventana Hispana (Spanish Windows)
- Wellsprings for Women

THANKS TO...

Department of Families Fairness and Housing





enliven (together with Cockatoo Community House, the Hills Community are planning an 'Edible Garden Trail' event across Cardinia Shire. The aim of this event is to celebrate, educate and connect local people who have an interest in growing food and sustainable gardening. Held on a weekend in Summer 2021/22, the event will feature a minimum of 8 local residents' gardens and selected community gardens, which would be open to the public for one day. The event also seeks to support and incorporated local musicians, artists and businesses as part of the entertainment at the open gardens.

PARTNERS

- Cockatoo Community House
- · Hills Community Garden
- · Cardinia Food Movement

THANKS TO...

This project is funded by Cardinia Shire council through the Festivals and Events Grants 2021-22.





enliven is the auspice organisation for the Cardinia Food Movement. Established in 2017, the Cardinia Food Movement is a grassroots movement for change, driven by local people, seeking to support and develop local solutions to the challenges faced in food, farming, and health. Members and supporters of the Cardinia Food Movement seek to educate, engage, connect and advocate - driving efforts on the ground and across our communities. This is facilitated through initiatives such as community working groups, network meetings, events, and advocacy. The Cardinia Food Movement is the public face and brand of the broader CardiniaFood Circles collective impact project - a cross-sector collaborative effort to grow a healthy food system in Cardinia Shire.

PARTNERS

- · Cardinia Shire council
- Sustain: The Australian Food Network

LEARN MORE

www.cardiniafoodmovement.org





August 2021 - December 2021

PROJECT OVERVIEW

new seed libraries

This project aims to establish two seed libraries at Endeavour Hills Neighbourhood Centre and Berwick Neighbourhood Centre, with support from their respective community gardens. The project aims to build upon increasing local interest in sustainable edible gardening, and to promote participation in edible gardening, supporting plant biodiversity while increasing self-sufficiency and local food security.

The project involves the establishment of seed libraries, resource development, community education workshops and raising awareness of the benefits of seed libraries for community members in the City of Casey. Learnings from the pilot will inform the development of a practical toolkit which will support other community settings to start and maintain local seed libraries.

PARTNERS

- Berwick Neighbourhood Centre
- Endeavour Hills Neighbourhood Centre

THANKS TO...

This project is funded by the City of Casey council through the Community Grants 2021/22 program.





This project seeks to build pathways to increase participation for socially isolated migrant and refugee women in three local community gardens with the aim to increase community connectedness, foster intercultural connections, improve food security, and promote health and well-being outcomes.

Communal plots for three community gardens (one in each of Greater Dandenong, Casey and Cardinia) will be established to create spaces where multicultural women can grow culturally significant foods. Bicultural workers will support community engagement and create inclusive and culturally-appropriate pathways and spaces for women to engage in the program.

PARTNERS

- Alcohol and Drug Foundation
- Department of Health
- Monash Health
- Kooweerup Regional Health Service
- City of Greater Dandenong council
- SECADA
- EACH
- City of Casey council
- Cardinia Shire council

THANKS TO...

This project is funded by the Alcohol and Drug Foundation through the Local Drug Action Team (LDAT) program.





Feed Happiness was an innovative social media campaign undertaken by nineteen organisations in Melbourne's Southern Metropolitan Region in February 2021. In a region-first approach and response to the impacts of the COVID-19 pandemic, the campaign focused on the promotion of healthy eating to support good mental health among families and young people. Feed Happiness involved collaboration between all partner organisations to develop and promote campaign messaging, supported by consultancy from Common Cause Australia and Ellis Jones. The campaign is set to run for a second iteration, launching May 2022.

PARTNERS

- · Alfred Health
- · Baker Heart and Diabetes Institute
- · Bayside City council
- · Cardinia Shire council
- Caufield Community Health Service
- · Central Bayside Community Health Services · Mornington Peninsula Shire
- · City of Casey
- · City of Greater Dandenong
- · City of Kingston

- · City of Stonnington
- Frankston City council
- Frankston Mornington Peninsula PCP
- Glen Eira City council
- Monash Health
- Peninsula Health
- Southern Melbourne PCP
- Star Health

THANKS TO...

This project is funded by Bayside City council, the City of Kingston, the City of Stonnington, Frankston City council, FMPPCP, Mornington Peninsula Shire, and SMPCP





The Food from Home vision is a resilient, healthy and food-secure future for communities in Melbourne's South East. This co-designed social marketing campaign aims to promote the health and climate co-benefits of edible gardening and to help overcome community-identified barriers to growing food at home to drive positive attitudinal and behavioural change. Campaign activities include social media, an online community group of local edible gardeners, a free seed initiative in partnership with nine local library services, a fortnightly newsletter, a community story video series, a community garden directory and a community-led education strategy including events, resource development, infographics, and blogs.

PARTNERS

- Department of Families, Fairness and Housing
- · City of Greater Dandenong council
- · City of Casey council
- · Cardinia Shire council
- Kooweerup Regional Health Service
- · Monash Health
- Greater Dandenong Libraries

- 3000acres
- · Wellsprings for Women
- Cockatoo Community House
- Peninsula Health
- Food for Change Foundation
- Casey Cardinia Libraries

LEARN MORE

www.foodfromhome.org





enliven conducted a scale-up of the 'Grow Together' pilot; a grassroots project designed to sustainably increase food security for families and young people experiencing disadvantage in Greater Dandenong, Casey and Cardinia during the COVID-19 pandemic. This project involved distributing 700 'planter kits' (vegetable and herb seedlings, planter bag, potting mix, organic fertiliser and growing resources)through 10 neighbourhood houses to promote community members growing their own food at home. This project seeks to increase participation in edible gardening, increase food sovereignty, and promote the health and climate co-benefits associated with growing food.

PARTNERS

- Department of Families, Fairness and Housing
- Balla Balla Community Centre
- · Berwick Neighbourhood Centre
- Bunyip & District Community House
- Doveton Neighbourhood Learning Centre
- · Hampton Park Community Centre

- Noble Park Community Centre
- North Dandenong Neighbourhood House
- Oakgrove Community Centre
- Springvale Neighbourhood House
- Upper Beaconsfield Community Centre

THANKS TO...

This project is funded by the Victorian Health Promotion Foundation's 'Reimagining Health' grants.





enliven has created a culturally responsive, accessible resource in the format of a children's storybook, to reduce and prevent the negative impacts of climate change, specifically heatwaves. Using plain language, rhyme and illustrations, the storybook includes key information about heat-related health impacts and adaptation strategies. The project is targeted at families with children aged 5-8 years who are newly arrived in Australia (<5 years). This resource has been co-designed with a group of primary school sustainability students. The resource was translated into five languages (Dari, Vietnamese, Khmer, Ukrainian, and Punjabi). During 2021-2022, over 7,000 copies have been distributed to primary schools, early-childhood education, libraries and neighbourhood houses to increase awareness and preparedness for heat-related weather events among culturally diverse communities.

PARTNERS

- Jesuit Social Services
- Victorian Council of Social Services
- Northern Alliance for Greenhouse Action
- Rosewood Downs Primary School

THANKS TO...

This project was funded by the Department of Environment, Land, Water and Planning.





December 2020 - ongoing

PROJECT OVERVIEW

After a busy year of training in 2020/2021, **enliven** has continued to be sought-after by organisations looking to upskill their staff in health literacy. We have worked with the health literacy department at Monash Health to provide a half-day workshop to clinical, research and administrative staff with a greater understanding of the importance of health literacy, and with skills to improve their written and verbal communication with patients and colleagues. We have also been working with the communications team at the City of Greater Dandenong to create a tailored 'effective communication' workshop that will be delivered in 2022/2023.

Furthermore, we have received funding through the Partners for Change program to deliver 20 health literacy workshops to people working with CALD communities. These workshops will be delivered in the 2022/23 financial year.

We are also excited to be working with the Monash Health Dental Services and the Monash Centre for Health Research and Implementation to complete a research project to assess the effectiveness of our workshop. Commencing in the 2022/2023 financial year, this project will comprise two parts: Firstly, a focus group to determine the needs of the Dental Service staff and volunteers when it comes to communicating with patients, and then a workshop delivered to address these needs. This project has been submitted for ethics approval to Monash Health in 2021/2022.





December 2020 - ongoing

In addition to delivering training, we continue to work closely with existing and new partners to create documents in plain language and easy English to deliver key health messages. We continue to create and update COVID-19 resources, focusing on changing health and vaccination advice. Following on from our research into school disengagement in Melbourne's southeast, we created a series of flyers for parents and teachers that explained school disengagement and outlined ways to get help for disengaged children. We have also worked with SE Water to create XXX for their community grants program, and with the Commissioner for Children and Young People to develop the new Child Safety Standards into plain language.

PARTNERS

- Monash Health
- Monash University
- Department of Health
- · City of Greater Dandenong
- EACH
- South-East Water
- · Commissioner for Children and Young People





ISO PLAIN LANGUAGE STANDARD

STAY TUNED

INTERNATIONAL PLAIN LANGUAGE STANDARD

Working globally to promote the use of plain language

July 2021 - Ongoing

PROJECT OVERVIEW

The International Organisation for Standardisation (known as ISO) will release an ISOPlain Language Standard at the end of 2022 to broaden people's understanding of plain language and to help people everywhere produce documents that work for their intended audience. Since winning the 2021 Christine Mowat International PlainLanguage Award, we have continued in our endeavours to promote the use of plain language. We are members of the International Plain Language Federation's (IPLF)Localisation and Implementation Committee.

This Committee is focused on helping countries globally adopt the ISO standard for plain language. enliven is also presented on a Standards Australia Working Group to assist with the localisation of the standard to the Australian language and culture, and promotion of the standard. The standard is based upon the IPLF definition of Plain Language - A communication is in plain language if its wording, structure, and design are so clear that the intended readers can easily find what they need, understand what they find, and use that information. The standard sets some best practices and easy-to-follow principles for implementing Plain Language in any organisation. enliven is very excited about being involved in promoting this important benchmark for plain language and was tasked with the creation of social media toolkits to be used globally to assist with promotion.

THANKS TO...

The IPLF and Australian Standards bodies for including enliven in this important work



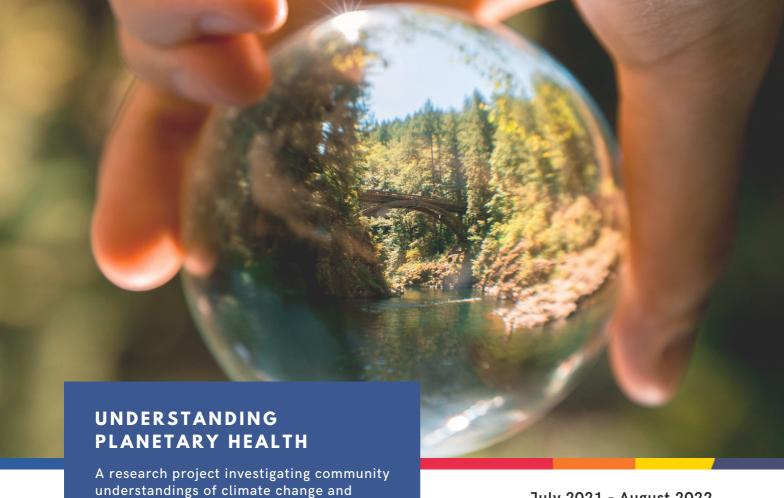


The 2021- 24 South Eastern Melbourne Alcohol and Other Drug (AOD) Catchment-based plan (the plan) was prepared by **enliven** on behalf of SECADA and SURe. Formulation of the plan involved the consolidation of the lessons and positive achievements from the 2018-21 AOD Catchment-Based Plan with review and creation of additional priorities and strategies. It included a rigorous data collection and stakeholder engagement process. This included: the assessment of client data; secondary data analyses; qualitative consultation with AOD and other sectors, consultation with existing AOD working groups, and administration of an online survey. It also involved consultation with the State-wide AOD Catchment Planners Network. **enliven** (as catchment-based planners) coordinated the Year 1 implementation of this new plan and the final report 2021-22 can be found here

THANKS TO...

- Our funders SECADA
- Our various AOD working groups and stakeholders





July 2021 - August 2022

PROJECT OVERVIEW

human health in Melbourne's South East.

This research project aims to increase understanding of the types and range of community knowledge, awareness, attitudes and behaviours regarding climate change and its impact on human health in Melbourne's South East. Through a mixed-methods approach and an extensive data analysis, this project will result in a robust local dataset and report which can be utilised by health and community services to produce evidence-informed strategies and interventions to prevent the adverse effects of climate change on human health, while also building community resilience. This project also seeks to identify cohorts within the South East Melbourne community that are vulnerable to poor health or social outcomes as a result of climate change, or, experience significant barriers to taking action.

PARTNERS

Victoria University

THANKS TO..

This project is funded by the Lord Mayors Charitable Foundation (LMCF)





ENLIVEN BOARD



Gregg NichollsChair



Phillip Toovey
Vice Chair



Mary Rydberg
Director



Prof. Grant RussellDirector



Fotini Strongylos
Director



Tom McLaughlin
Director



ENLIVEN STAFF



Rob Macindoe
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Cinzia Theobald
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Heather Lawson
Climate Change Resilience
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Georgia Langmaid
Planetary Health
Project Officer



Kate Lowsby
Health Promotion and
Wellbeing Manager



Tia Farrell
Health
Promotion Office



Claire Dimsey
Graduate Health
Promotion Officer



Silva Nazaretian Equity, Access and Diversity Manager



Sandra Young
Equity, Access and
Diversity Project Manager



Natalie Ward Health Literacy Project Manager



Janneke Port
Health Literacy
Training Officer



Natasha Jose Kalathiveetil Administration and Communications Officer



FINANCIALS

Statement of Income and Expenditure and Other Comprehensive IncomeFor the Year Ended 30 June 2022

	2022	2021
Income	1,421,545	906,039
EXPENDITURE		
Accounting fees	(27,447)	(22,307)
Depreciation and amortisation expense	(6,959)	(807)
Advertising	(3,185)	(3,353)
Employee benefits expense	(814,377)	(541,462)
Project costs	(342,864)	(75,281)
Computer expenses	(3,848)	(6,838)
Rental expenses	(35,272)	(34,926)
Admin expenses	(8,829)	(8,853)
Office expenses	(9,669)	(8,850)
Other expenses	(7,121)	(1,740)
Vic PCP expenses	(317,663)	(244,725)
Other comprehensive income for the year	-	-
TOTAL DEFICIT FOR THE YEAR	(155,689)	(43,103)



Statement of Financial Position

As at 30 June 2022

	2022	2021
ASSETS		
CURRENT ASSETS		
Cash and cash equivalents	722,468	919,425
Trade and other receivables	67,645	30,583
Prepayments	204	2,632
TOTAL CURRENT ASSETS	790,317	952,640
NON - CURRENT ASSETS		
Plant and equipment	1,175	8,134
TOTAL ASSETS	791,492	960,774
LIABILITIES		
CURRENT LIABILITIES		
Trade and other payables	110,277	81,649
Employee benefits	105,014	70,906
Other liabilities	222,935	299,264
TOTAL CURRENT LIABILITIES	438,226	451,819
TOTAL LIABILITIES	438,226	451,819
NET ASSETS	353,266	508,955
EQUITY		
Retained surplus	284,922	440,611
Reserves	68,344	68,344
TOTAL EQUITY	353,266	508,955



ACKNOWLEDGEMENT AND MEMBERS

PARTNERSHIPS

The achievements of **enliven** are only possible because of the hard work, support and commitment of many organisations and individuals. **enliven** partners with many public and private sector organisations (in health, social services and beyond), universities and researchers, community groups, government bodies, peak bodies and corporates. The Board and staff of **enliven** would like to formally acknowledge and thank everyone who has contributed, shared their knowledge and worked with us.

enliven was supported by funding from the Victorian Government under the Department of Health and Human Services (DHHS) Primary Care Partnership Program. During 2021-22, enliven also received grant funding from a number of sources.

PARTNERSHIPS

- AMES Australia
- Australian Croatian Community Services
- Australian Multicultural Community Services Inc
- Baptcare
- Bayside City Council
- Bolton Clarke
- BrainLink Services
- Campbell Page
- Cardinia Shire Council
- City of Casey
- City of Greater Dandenong
- Connect Health & Community
- Connections UnitingCare
- Dandenong and District Aborigines
 Cooperative Ltd
- Dental Health Services Victoria
- Doveton Neighbourhood Learning Centre Inc
- Emerge Australia
- Family Mediation and Counselling Victoria
- Glen Eira Kindergarten Association
- Independence Australia
- · Kooweerup Regional Health Service
- LIME Management Group

- · Link Health and Community
- mecwacare
- MiCare Ltd
- MIND Australia Ltd
- Monash Health
- Motor Neurone Disease Association Victoria
- Move 4 Health
- Palliative Care South East
- Queen Elizabeth Centre Scope (Vic) Ltd
- SECCCA
- Southern Melbourne Integrated Cancer Service
- Southern Academic Primary Care Research Unit
- · Southern Migrant and Refugee Centre
- · The Bridge Inc
- UnitingCare lifeAssist
- Uniting Age Well
- Vision Australia
- Wellsprings for Women Inc
- Windermere Child and Family Services
- Women's Health in the South East

